

West Virginia Health Innovation Collaborative  
Quarterly Meeting  
December 4, 2014  
Meeting Notes

Present:

- Karen Bowling – Secretary, DHHR
- Jeremiah Samples - DHHR Secretary's Office
- Nancy Sullivan, DHHR Secretary's Office
- Dana Singer - WV Healthy Kids & Families Institute, Inc.
- Cindy Hanna - CAMC Health Education & Research Institute, Inc.
- Ken Devlin – DHHR – Bureau for Medical Services
- Jim Becker – DHHR, Bureau for Medical Services & Marshall Health
- Jane Cline - Spilman, Thomas & Battle
- Renate Pore – West Virginian's for Affordable Health Care
- Dan Mace – DHHR – Bureau for Public Health
- Linnet McCann - Thomas Health Systems
- Erin Snyder – WV Center for Budget and Policy
- Richard Wittberg – Marshall University
- Taya Williams – DHHR, Bureau for Public Health/Minority Health
- Toby Wagoner - DHHR, Bureau for Public Health/Commissioner's Office
- Julie Palas – GOHELP and DHHR
- Sherry Ferrell – WV Primary Care Association
- Louise Reese – WV Primary Care Association
- Patricia Pope – WV Association of Free Clinics
- Nancy Cipoletti, WV Bureau of Senior Services
- Laura Boone - Higher Education Policy Commission
- Amy Weintraub- WV FREE
- Brenda Nichols Harper- Anthem, Inc.
- Brent Tomblin - Partners in Health Network
- Sharon Lansdale - Center on Rural Health Development
- John Earles - Logan Healthcare Foundation
- Chris Clark - GOHELP
- Crystal Welch - WV Medical Institute
- Bethany Hall - WV Medical Institute, Quality Insights
- Dave Campbell - WV Health Improvement Institute
- Jeff Wiseman - DHHR, Secretary's Office
- Cindy Beane - DHHR, Bureau for Medical Services
- Sarah Woodrum - WVU School of Medicine, School of Public Health
- Lesley Cottrell – WVU School of Medicine, Pediatrics
- Penney Hall – DHHR, Bureau for Public Health
- Drema Mace – Mid-Ohio Valley Health Department
- Perry Bryant – West Virginian's for Affordable Health Care
- Jean Kranz – WV Health Improvement Institute
- Jerry Roueche - Consultant
- John Moore - Bowles, Rice
- Bob Whitler – CAMC /Partners in Health Network
- Barbara Wessles – UniCare/Anthem
- Tony Atkins – DHHR, Bureau for Medical Services

Participating by Phone: Chris Budig – WV Telehealth Alliance  
Arnie Hassen – WV School of Osteopathic Medicine  
Mary Goessler – Highmark  
Michelle Chappell – American Cancer Society  
Vicki Jones – DHHR – Behavioral Health & Health Facilities  
Jennifer Plymale – Marshall University  
Anne Williams – DHHR – Bureau for Public Health  
Tom Stevens – Government Relations Specialists  
Jerry Stover – WV Academy of Family Physicians  
Fred Earley – Highmark  
Sarah Chouinard – Community Care  
Janine Breyel – WVU, Health Sciences Center

Jeremiah Samples opened the meeting and introductions were made. He welcomed everyone to the meeting and was glad to see all the people in the room and on the phone committed to change things in WV. The state faces big financial burdens and we have lots of work to do. He introduced Nancy Sullivan who will facilitate the meeting.

### **Work Group Reports**

Nancy introduced Lesley Cottrell and Sarah Woodrum, co-Chairs of the Better Health Work Group who will be sharing with the Collaborative the work that has been done by the Better Health Work Group.

- Sarah revisited with the group the goals of the work group, a list of participants, which has grown a lot since the last meeting of the collaborative and the main focus on the group which is:
  - Women's Maternal/Infant Health
  - Health and Nutrition Education
  - Public Health
  - Disease Prevention/Management
- She shared the work group's population focus, specific outcomes by population, and the objectives.
  - Identify risks and contributing factors of targeted health outcomes with ongoing assessments (5 objectives fall under this goal and one has been completed. The work group will complete the other 4 objectives in the early part of next year.
  - Increase evidence based knowledge and emphasize prevention model shift. (3 objectives under this goal and will be worked on in subcommittees)
- Presentations to date were shared.
- Subcommittee will be formed to work on 4 projects:
  - Project A: Identifying evidence-based programming (subcommittee size: 5-7 members minimum)
  - Project B: Recommendations for modifying existing programs for specific populations (subcommittee size: 5-7 members minimum)
  - Project C: Recommendations for disseminating research findings to practitioners, policy makers, and community members (subcommittee size: 5-7 members minimum)

- Project D: Identifying a process and needs for identifying shared quality measures (subcommittee size: Better Care/Better Health Collaborative Project). This project will be discussed in more detail later on the agenda.
- Next Steps for 2015
  - Continue to review existing programming via presentations
  - Projects A-D
  - Identify best practices for requesting, collecting, analyzing, and disseminating state data for related projects
  - Begin to focus on direct information to patients/community about prevention and evidence-based practices

A questions and answer period followed.

Nancy introduced Arnie Hassen and Mary Goessler, Co-Chairs of the Better Care Work Group.

- The Better Care Work Group has been focusing on better patient experience, better care and good quality measures.
- Presentations:
  - Highmark
  - Fostering Healthy Kids – Public Health in Foster Care
  - Lily’s Place
  - Bureau for Public Health and the State Health Improvement Plan
  - Transforming Clinical Practice Initiative: A Service Delivery Innovation Model
- Focus on quality measures. WV has three major programs – PEIA, Medicaid, CHIP – plus Highmark. Where do the costs lie? Look at quality measures and you can find what’s working and what’s not.
- Collect, analyze, share data – use this data to control costs, etc.
- There are over 200 new quality measures.
- The Collaborative is working with the Bureau for Public Health to help out with the State Health Improvement Plan. This can be used as a guide as we move forward.
- Mary Goessler shared some information regarding the Data Warehouse.
- Jeremiah Samples suggested from DHHR’s perspective, PEIA, Medicaid and CHIP – present data that is available and talk about the resources

Nancy introduced Jeremiah Samples to talk about the Lower Cost Work Group.

- Forum for information sharing. The Lower Cost Work Group has seen some great presentation from entities that are driving cost. Presentations include:
  - Choosing Wisely Initiative
  - Coverage to Care Initiative and In-Person Assister Program
  - ER Utilization Study Conducted at CAMC
  - PEIA Budget and Budget Drivers
  - Overview of Community Health Centers
  - Community Care of WV
  - Utilization of a Web-Base Registry to Reduce Inappropriate ED Visits
  - Senator Stollings – Private Practice
  - Overview of the WV Local Health Departments

- CHIP – Federal Funding Issues
- RAND Corporation
- Medicaid Financial Overview
- WV Budget Issues and Forecast
- SEDI Project: Reducing Health Care Costs with Community Health Workers
- December's Meeting will be a discussion on Long-Term Care
- Working on time-oriented projects. The Coverage to Care Initiative – partnered with TSG and the Choosing Wisely Campaign – working with Perry Bryant and Dr. Foster; cost containment strategies as it relates to Medicaid; working with CAMC on the ER Initiative (attorney working on MOU – should be ready by January 1)
- Want to bring in some national experts.
- If anyone has ideas about presentations or wants to present, contact us.

### **WV IV-E Waiver Project**

Nancy shared with the group that Secretary Karen Bowling was going to present to the group the WV IV-E Waiver Project.

- Three branch institute on child social and emotional well-being. The Child Welfare system is broken, statistics have proven that.
- Engages stakeholders from the Judicial, Legislative and Executive branches of government
- Shared charts with the group about child welfare indicators: Children in Care and Children in Congregate Care
- Foster children are receiving timely screening.
- In the spring, the Bureau for Children and Families initiated a new web-based reporting system to track babies with Neonatal Abstinence Syndrome (NAS)
- Surveying pregnant and postpartum women to identify barriers to accessing treatment.
- New local Neonatal Abstinence Recovery Center opened in Huntington on October 1, 2014, Lily's Place. Six month pilot with the Bureau for Children and Families. They provide therapeutic handling method and weaning techniques; non-judgmental counseling and support for the parents; education for the parents and caregivers; and referral to appropriate human service programs and support.
- Implementing a Title IV-E Waiver pilot, Safe at Home West Virginia; 14 counties will be included in the initial demonstration.
- Will provide wrap-around behavioral and human services to support and strengthen families; return children currently in congregate care to their communities; and reunite children in care with their families
- Child-serving systems will be transformed to meet the needs of children and families.
- Targeted implementation date is October 2015.
- Child and Adolescent Needs and Strengths (CANS Universal Assessment)
  - Does not replace existing tools
  - Safety, risk and other assessments remain essential
  - CNAS is not a diagnostic tool.
  - BCF social work professionals will be trained on the assessment tool

Secretary Bowling is very supportive of this project and it is also very important to the Governor.

## **Collaborative Initiatives**

### Website Update

- Jeff Wiseman shared the new WV Health Innovation Collaborative Website. The website will launch next week. He did an overview of the site. [www.wvhicollaborative.wv.gov](http://www.wvhicollaborative.wv.gov)
- Send any health related events to Jeff and he will post on the calendar.
- Jeff will send an email to the Collaborative about the site.

### WVHIC Quality Measure/Scorecard Project

- Nancy Sullivan reported that she, Dr. Becker and Lesley Cottrell had attended the NGA Super Utilizer Conference. They discussed a Washington state quality improvement project that was presented at the meeting.
- It was requested that each work group submit in January, ten Quality Measures/Indicators that they would like to see as a guide for the Collaborative for 2015. The Collaborative will look at all the workgroups submission to determine the ones they would like to use for the 2015 Scorecard. The Scorecard will be a document the Collaborative can use as a guide as they are looking at initiatives and evaluating results.
- Start conversation about this at the December Work Group meetings. Workgroups are to submit their top choices to the Collaborative by the first of January. The Collaborative will choose the 2015 topics in January.

### Data Inventory

- In the state, there is a multitude of data, but knowing where it is and how to get to it is often difficult?
- In 2015, members of the Collaborative will be sent a data inventory survey to fill out. It will be similar to the 2014 Projects Inventory and survey – what data is available, who has it, where it is kept and if and how it can be accessed..
- HIT Plan

### CMS State Improvement Model Grant

- Start date for this grant is early January.
- Should hear something within the next 2 to 3 weeks
- Hats off for a job well done. Hope we get the grant!!!

Secretary Bowling adjourned the meeting.