

# Designing a System of Coordinated and Integrated Care in West Virginia

## Small Group Discussion Guidelines

**Time: 20 minutes small group discussion - 10 minutes report out**

### Small Group Helper/Assistant Roles

Each group selects a Facilitator

- ✓ Keeps the group on task
- ✓ Helps the group to follow the ground rules
- ✓ Pays attention to time limits

Each group selects a Recorder

- ✓ Records group responses on sheets provided
- ✓ Is clear and concise – uses bullet points (phrases or short sentences)
- ✓ Writes out all words. Doesn't use acronyms or abbreviations
- ✓ Records responses as neatly as possible

Each group selects a Reporter

- ✓ Prepares to report responses and/or common themes to large group
- ✓ Reports clearly and concisely

### Activity Overview

Today our focus is on the system or network that can address, treat, improve tobacco related (obesity related, behavioral health related) issues. We are designing an integrated coordinated health care delivery system that will coordinate care, improve individual health, improve population health and control costs.

What is a delivery system? A delivery system is the network of services, resources, providers that can serve a particular population or region. These go by many names, patient centered medical home, medical neighborhood, accountable care organization, health cooperative, etc. At this point the name is irrelevant. We care about components, services and outcomes. There can be one state-wide network, or multiple networks serving the state. There could be different networks competing for the same population or region. We are identifying the appropriate components, services and outcomes of the network.

In your small group, discuss the following two (2) questions and record responses on flipchart paper:

1. *Are we designing a health system (network) or a medical system (network)? What is the significance of the choice?*
2. *What services or service lines need to be available in the desired system?*

## **Designing a System of Coordinated and Integrated Care in West Virginia Small Group Discussion Guidelines (Continued)**

**Time: 70 minutes small group discussion - 15 minutes report out**

### **Small Group Helper/Assistant Roles**

Select your group's facilitator, recorder and reporter.

In your small group, discuss the following four (4) questions and record responses on flipchart paper:

3. *How should Public Health, including local health departments, private care, communities and enabling resources be integrated and coordinated?*
4. *What is meant by accountability?*
  - a. *How is the patient accountable?*
  - b. *How is the system accountable?*
  - c. *How is the payer accountable?*
  - d. *How is the community accountable?*
5. *How would desired outcomes and quality measures be identified and tracked?*
6. *What questions might the other workgroups have about a coordinated and integrated system of care in West Virginia (refer to workgroup aims)?*